

**Question 1.** I've just had my hair 'trimmed' and now it's so short, it's essentially a bob cut that falls above my shoulders about 5-6 cm below my ear. I'm considering extensions but I've had micro loop ones before and they were half the reason I had to get my hair cut in the first place, the silicon in the beads wrecked my hair. Now I am thinking of going with something like a weave, I figure that would be the safest and if it was to destroy my hair it would only be the braid area. I've Heard about the skin wefts too, I'm not too keen on the tape method though and not sure about the stitching method.

**Answer 1.** Thank you for your Hair Extension enquiry to Zash Fine Hairdressing. I understand the predicament you are in with your recent short haircut and a horrible shame that your previous micro loop extensions was the cause. In the world of Hair Extensions, most applications are not performed safely, as natural daily hair fall is not considered, and the site where the extension is applied is not enough to safely balance the weight ratio which is so very important for safe extension application. My background is a hairdresser, and I have been performing hair extensions for over 20 years. I am also a Trichologist, which is a hair doctor, and I use safe extension methods to help my hair loss patients through their treatment. My methods are safe for those with fine hair and hair loss, so when I use these methods to correct unwanted short hair styles, they are very effective. For many reasons I am not a fan of the weave method, it is bulky, uses most of the hair in the braid, is not secure for long, and can come loose easily. If you are set on using weft hair methods, there are other alternatives of application. Through a personal consultation I would be able to demonstrate my methods, alternatives, and how many extensions you will need to achieve your dream look and the exact cost for you. There is much information on my web site at [www.zash.com.au](http://www.zash.com.au) I hope this helps, and encourage you to call and make an appointment for a Complimentary Hair Extension Consultation on 3229 3242. Please bring with you to your appointment, pictures of the hair style you are looking to create with hair extensions. Kind regards, Carolyn.

**Question 2.** I want to book in this week to get my extensions removed; hair and extensions cleaned, and extensions re-applied please. What are your opening hours? I would need to come early morning or late afternoon. Also, do you do colour/foils on extensions?

**Answer 2.** Your welcome, information is great knowledge. Zash open 10am – 8pm Tuesday to Friday and 10am – 4pm Saturday. Zash private rooms are booked well in advance for the exclusive services we offer. The only appointment options available this week are 2pm or 5pm Thursday 18th. I don't recommend colouring or foiling extension hair, however it is possible, but you must do a test strand first. Extension hair is human hair, it is up to 7 years old, has been factory coloured, chemically waved and de-cuticled, and you have worn them for how long? So extension hair is triple processed, and does not react favorably to further chemical processes. Please advise which appointment option you would like on Thursday via email. Look forward to hearing from you soon.

**Question 3.** I am coming to Brisbane for a few days in December and am interested in having some non-damaging human hair extensions done while I am there (preferably reusable or ones which can be adjusted to last longer?). I was wondering if it would be possible to make an appointment this close to

Christmas and an approximation of what kind of prices I would be looking at? I am also looking at a long length of maybe 18 " take or give a little?

**Answer 3.** Thanks for your enquiry to Zash Fine Hairdressing.

I am Zash Hair Extension expert, and also Trichologist, Hair Doctor. The methods I use for hair extensions are safe for my hair loss patients, so are safe and non-damaging on normal heads of hair also.

My most favored method of extension is the skin adhesive. It blends in with your natural hair, lies flat to your scalp, no nasty bumps or lumps, is easy to wear, lasts in your hair for 8-12 weeks (depending on your hair growth cycle), and is re-usable up to 4 wears or 12 months in most cases. I will need to see an image of your hair as it is now (length and colour), and image of the style and colour you would like to achieve, to give you an exact quote. An average head of hair that is currently short/medium length will need 20 skin adhesives to provide long/extra long natural looking hair. Zash skin adhesives are \$35 each, so a head of 20 to extend you to long hair would cost \$700 (50cm length, between 19 and 20") This price is inclusive of preparation, fitting and cutting in of your hair and the hair extension. Extra charges apply if your hair or the extension hair needs to be custom colored. I will make time available to do your extensions close to Christmas, but would appreciate as much notice as possible. Once we agree and understand you hair dream style and colour, you will be required to pay a 20% deposit so I can order your hair. Look forward to your reply and images. Yours in healthy hair. Carolyn

**Question 4.** I am the girl that came in on Saturday and talked to you about extensions, Thank you very much for taking the time to talk to me about them and what you can offer :) You sound like you will be able to do an amazing job. I would love for you to do my extensions. I have decided that I will pay the extra cost to get extensions died and would also like my real hair done as well as is well over due, You said to find a colour i liked and send it through to you so here i have attached a photo of the hair colour i would like :)If you could get back to me when ur free that would be great and let me know what the next step is and the total cost, I know your very busy so no hurry. And I'm not looking at getting them done for another couple of weeks. Thanks again for helping me out I look forward to hearing from you.

**Answer 4.** Thanks for your email. I do remember you, and you are most welcome. I eagerly give my time to those appreciate my honest approach. I would love to do your extensions, and I promise to do an amazing job! Love the colour you have chosen, and would like you to visit Zash again so we can select the exact shade on real hair, so I can do the custom colouring for you. We may need to do a test strand on your own hair also, just to ensure the depth/dimension of colour is the same on your hair and extension hair. Test strand is only \$25 and gives us both absolute confidences that we are going to achieve the result you desire. Following test strand, I can give you an exact price to colour your own hair, which I expect to be from \$135-\$150, with the possibility of additional application of \$60 (this is in unusual cases, but I like to include incase), no nasty surprises at Zash. Please reply email to [info@zash.com.au](mailto:info@zash.com.au) or call Zash Reception on 3229 3242 to book your Hair Extension Colour Consultation and possible test strand. You're Hair Fairy. Be careful what you wish for, as it will come true at Zash.

**Question 5.** I would like to know what you charge for extensions maintenance. I have 3/4 head of micro bead extensions and need them "pushed up" + a style cut ASAP.

**Answer 5.** Zash have a set rate of \$120/hour for extension services. I would expect up to 30 minutes to remove ¾ head micro bead extensions and up to 1 hr 30 minutes to reapply the extensions depending

on the condition of the Tip. I am Zash extension expert with much experience removing and reapplying micro beads, so I work fast, which saves you money. Zash Style cut and finish package start from \$120 or you could choose cut only from \$90 or no frills service from \$60, where you would pay for time to clean your hair in preparation for reapplication of your extensions. Zash quote all prices up front before we start any services, so there are never any nasty surprises. I hope this information helps.

Please let me know by reply email to [info@zash.com.au](mailto:info@zash.com.au) or call Zash reception on 3229 3242 to book your appointment in our private styling rooms.

**Question 6.** I am just enquiring about getting some extensions done on my hair. I have long, thick blonde hair and just want some extra length added. I know it's hard to estimate pricing without seeing my hair but I was just wondering if you could give me some indication of how much extensions can cost as I have never had them before.

**Answer 6.** Thank you for your enquiry to Zash about Hair extensions. Estimate of cost is difficult without actually seeing your hair and the desired look you want to achieve, and also establishing the type of extension best suited to your hair and lifestyle. ½ gram extensions bonds start from \$7.95 each, and you may need from 50-150? Or, skin weft adhesives may support your needs better? To answer all of your questions, and give you an exact price, I recommend you make an appointment to see me at Zash for a Hair Extension Consultation, which is complimentary and will take around ½ hour. Hope this helps, and I look forward to giving you great hair soon. Kind regards, Carolyn

**Question 7.** I want to get some hair extensions and found your website. I live south of Brisbane City. I have never had them before and don't know what is a good price/application/type of hair and I have been quoted anywhere for \$200-\$700 so there is obviously the big gap for a certain reason, which I'm guessing, is - you pay for what you get. If I was to come in to chat to someone as to what your company thinks would suit my hair and at what cost do I have to make an appointment? And does this first consultation cost? Look forward to your reply. Also do you have a roundabout cost for half and full head?

My hair is medium length, very fine and not to much of it. I want a bit of volume added - not heaps and a bit of length.

**Answer 7.** Thank you for your enquiry to Zash hair Design. I am Zash Extension Expert and would love to answer your questions. There are many forms of hair extensions, and many types of hair available, that is why the price differs so much. Another consideration is the experience of the applicator, as many hair extension sellers are not even hairdressers! I am a Trichologist, which is a hair doctor, and safely apply hair extension to my patients who have hair loss or very fine hair. I do complimentary consultations to establish which extension type will best suit the hair you have and the look you are trying to achieve, and then I can provide you with exact cost and ongoing maintenance costs. It is better to make an appointment so I can spend the time with you uninterrupted. Just as a guide, to take a short/medium head of hair to long hair would cost \$700; this is generally the maximum you would spend. Hope this helps and look forward to meeting you. Yours in beautiful hair.

